



Privacy Policy

Commitment to website privacy and responsible use of information

At Enztec, we understand the importance privacy and the protection of your personal information has to you. The following policy has been developed in recognition that Internet technologies are rapidly evolving. This policy addresses privacy issues relevant to the Enztec website.

Enztec may gather two types of information about our website users:

- Personal information, provided voluntarily when you complete an online form or request for service; and
- The aggregated information, collected by our web server or third-party systems we subscribe to for site traffic information.

Enztec is the sole owner of the information collected on this site. We will not sell or rent this information to others in ways different from what is disclosed in this policy. We take precautions to protect personal information and treat it as personal and confidential unless specifically stated otherwise in this policy. However, there is, unfortunately, no way yet for the industry to guarantee that the information you transmit through the Internet is entirely secure, and by choosing to submit information in this manner, you assume that risk

How is personal data captured?

Personal data is collected directly and indirectly through the Enztec website. We collect your personal information directly when you: Subscribe to the e-newsletter - name and email are collected. Contact us - when users contact us using the online enquiry form or email address enquiries@enztec.com.

Your personal data is collected indirectly by our website through cookies, georeferencing data, widgets, etc.

Third-party cookies, performance and tracking (Google and Facebook) are used to measure the number of visitors to our website and record how users interact with our website. This information is aggregated, and personal data or information about individual users is not collected. Therefore it cannot be used for marketing.

These cookies which inform us of user behaviour help us to improve user journey through our website, for example, easily navigating to access information and content.

How do we treat personal data?

All personal data is collected directly by Enztec with the purpose of sending information to users by email, as outlined above. All data is treated confidentially and is stored in a database with access restricted to Enztec staff that need to use it for the purposes outlined above.



What security measures are in place to protect personal data?

We use technological and administrative security measures to protect your information. All data collected through our website is communicated on the internet via HTTPS. Additionally, all data is stored in encrypted databases managed by Enztec and periodical backs ups are done to minimise the probability of losing information if the storage system fails.

What happens if there is a violation of our security systems?

If a violation in our security system occurs, which results in non-permitted access to your data by third parties, we will contact you by email. If you want to update or remove your personal data, just send us an email to enquiries@enztec.com.

Will your data be shared with a third party(s)?

Your data can be shared with third parties, namely infrastructure suppliers (server, web hosting service and email) or other suppliers that may use the data to perform operational tasks such as email marketing software.

What happens with personal data transmitted for the purposes of requesting contact or for a proposal? This personal data will be used exclusively for its intended purpose - to contact and/or send you a proposal.

Log files

We use IP addresses to analyse trends, administer the site, track visitor's movements, and gather broad demographic information for aggregate use. IP addresses are not linked to personally identifiable information.

Sharing

We may share aggregated demographic information with our distributors, partners and other stakeholders. This is not linked to any personal information that can identify any individual person. We may partner with another party to provide specific services. When a visitor signs up for these services, we may share names, or other contact information that is necessary for the third party to provide these services. These parties are not allowed to use personally identifiable information except for the purpose of providing these services.

Links

This website contains links to other sites. Please be aware that Enztec is not responsible for the privacy practices of such other sites. We encourage our visitors to be aware when they leave our site and to read the privacy statements of every website that collects personally identifiable information. This privacy statement applies solely to information collected by this website.



Email address

If you have granted permission, Enztec may occasionally use your email address to send promotional messages, surveys, special offers or information about product and services from Enztec that are relevant to you. If you no longer wish to receive these emails then you can unsubscribe at any time.

Correction/updating personal information

If your personally identifiable information changes or if you no longer desire to be contacted by Enztec, please Contact Us and we will correct, update or remove the personal data you provided to us.

Users who no longer wish to receive our newsletters or promotional materials from Enztec may opt-out of receiving these communications by following the "unsubscribe" link in an e-mail message, or by sending us an email to enquiries@enztec.com.

If we decide to change our privacy policy, Enztec will post any changes via the privacy links on the website so that you are aware of what information we collect, how we use it, and if we disclose it.